

Customizing the Severity of a Severe Problem

You can customize the severity level of a problem in the Most Severe Problems table. For example, you can change a problem assigned a severity level of High to Medium or Low. Customization changes take effect only in future analyses.

To change the severity of a problem:

1. In the Most Severe Problems table, at the end of the row of the problem whose severity you want to change, click the **Customize problem severity** link.
2. In the menu that opens, click the severity that you want to assign to the problem.