

# XpoLog System Status console

The XpoLog Center System Status console contains several sections, which monitor and report on the system health.

An individual status containing these sections is available for each node in the cluster. In each section's settings, it is possible to enable, disable, or modify the monitoring thresholds.

## **To open the XpoLog Center System Status console:**

1. Select the XpoLog tab.  
The XpoLog Manager opens.
2. In the **Tools** menu item, select **System Status**.  
The XpoLog Center System Status console opens, showing the Overview information.
3. Browse through the different sections presented on the left to see the latest information. For customizing the settings, thresholds and alerts of each section click the 'edit' link next to each section's title.

## Overview

The Overview section presents a summary of all section statuses – data, system tasks, memory usage, disk space usage, storage response time, network, configuration, and general system information.

In addition, it presents a summary of the latest alerts which were sent by the system to report issues that have to be addressed.

## **To open the Overview section of the XpoLog Center System Status console:**

- In the System Status console left navigation pane, click **Overview**.  
The Overview section of the System Status console is displayed.

## Data

The Data section presents data statistics that may be viewed by several dimensions: Folders, Logs, Applications, Servers and Collection Policies. For each dimension, the Data section presents Total data, Today's data, Last Hour's data, Daily Average data, Daily Maximum data, last collection execution and summary of data monitoring rules.

The monitoring rules cover several aspects related to the data management and collection of XpoLog:

- Alerts on volume of data which exceeds defined limitations in a period of time
- Alerts on sources which data was not collected from in a period of time

The monitoring rules may be applied on Folders, Individual Logs, Applications, Servers and Collection Policies. It is also possible to define separate rules for **Business Hours** and **Non-Business Hours**.

In addition, XpoLog monitors the configuration accuracy which is applied on the collected data - parsing, time zones, etc.

Administration Section Options (presented on 'edit'):

### **General**

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### **Properties**

Configure on which status alerts will be processed

### **Thresholds**

Configure the Thresholds that will determine the status of data processing based on the current license volume utilization

### **Rules**

Configure alerting rules based on server/applications/logs/folders and the constraints that will be monitored for business hours and non business hours

### **Data Configuration**

The data section also verifies the logs configuration applied in XpoLog to ensure it is valid. Customize the default configuration monitoring parameters if needed

### **Alerting Policy**

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### **Exceptions**

Presents exceptions that are marked on specific alerts, if such exists

## Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Data): Abnormal data behavior for [XPLG\_RULE\_NAME] ([XPLG\_SOURCE])**  
XpoLog sends this alert when a data issue is detected. [XPLG\_RULE\_NAME] = the rule name of the data issue; [XPLG\_SOURCE] = the source of the data issue.

### *To open the Data section of the XpoLog Center System Status console:*

- In the System Status console left navigation pane, click **Data**.  
The Data section of the System Status console is displayed

## System Tasks

The System Tasks section presents statistics on all the tasks that XpoLog performs and their average execution time.

Administration Section Options (presented on 'edit'):

### **General**

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### **Properties**

Configure on which status alerts will be processed

### **Thresholds**

Configure the Thresholds that will determine the status of different activities execution time

### **Alerting Policy**

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### **Exceptions**

Presents exceptions that are marked on specific alerts, if such exists

## Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Performance): Performance issue on [XPLG\_PERFORMANCE\_INFO]**  
XpoLog sends this alert when a performance issue is detected. [XPLG\_PERFORMANCE\_INFO] = details about the detected problem.  
**Common reasons / actions:** Contact XpoLog support for further investigation.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Performance): Scan directory performance issue on directory [XPLG\_OBJECT\_ID]**  
XpoLog sends this alert when there are issues while scanning a directory for log detection. [XPLG\_OBJECT\_ID] = the directory in which XpoLog encountered problems while scanning.  
**Common reasons / actions:** Slow connectivity to the remote machine, numerous number of files/subdirectories which cause slowness. It is recommended to use include/exclude and subdirectories limitation in the scan directory wizard advanced settings. You are welcome to contact XpoLog support for further investigation.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (System Tasks): The system task named [XPLG\_JOB\_NAME] is running slowly**  
XpoLog sends this alert when a slowness of a system task is detected. [XPLG\_JOB\_NAME] = the name of the system task.  
**Common reasons / actions:** Contact XpoLog support for further investigation.

### *To open the System Tasks section of the XpoLog Center System Status console:*

- In the System Status console left navigation pane, click **System Tasks**.  
The System Tasks section of the System Status console is displayed

## Listeners

The Listeners section presents general information on all the configured listeners and their statuses.

Administration Section Options (presented on 'edit'):

### **General**

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### **Properties**

Configure on which status alerts will be processed

### **Thresholds**

Configure the Thresholds that will determine the status of different activities execution time

## Alerting Policy

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### Exceptions

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Listeners): Listener [XPLG\_LISTENER\_NAME] is down**  
XpoLog sends this alert when a listener is not running as expected. [XPLG\_LISTENER\_NAME] = the name of the listener.  
**Common reasons / actions:** Contact XpoLog support for further investigation.

### *To open the Listeners section of the XpoLog Center System Status console:*

- In the System Status console left navigation pane, click **Listeners**.  
The Listeners section of the System Status console is displayed

## Memory Usage

The Memory Usage section presents the system's memory utilization over time.

Administration Section Options (presented on 'edit'):

### General

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### Properties

Configure on which status alerts will be processed

### Thresholds

Configure the Thresholds that will determine the status based on memory consumption level

### Alerting Policy

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### Exceptions

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Memory): High Memory [XPLG\_ALERT\_SUBJECT]**  
XpoLog sends this alert when high memory is detected and may cause XpoLog not to function well. [XPLG\_ALERT\_SUBJECT] = details about the memory consumption.  
**Common reasons / actions:** insufficient memory allocation to XpoLog. 32-bit installations can be allocated with maximum memory of 1.5 GB; 64-bit installation should be allocated 75% of the available machine's memory. The memory allocation is done in the file XpoLog.lax (Windows) or XpoLog.sh.lax (Linux), which is placed inside the installation directory of XpoLog. The default allocation is 1024 m (-Xmx1024 m) and should be changed accordingly. Restart is required after the change is applied. For additional information, contact XpoLog support.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Memory): High Memory [XPLG\_ALERT\_SUBJECT] Resolved**  
XpoLog sends this alert in case a memory issue is resolved. It is sent after a system alert notifying about a memory problem.  
[XPLG\_ALERT\_SUBJECT] = details about the memory consumption.

### *To open the Memory Usage section of the XpoLog Center System Status console:*

- In the System Status console left navigation pane, click **Memory Usage**.  
The Memory Usage section of the System Status console is displayed.

## Disk Space Usage

The Disk Space Usage section presents the current usage of all storage devices, which XpoLog uses (installation, data, configuration, etc.)

Administration Section Options (presented on 'edit'):

### General

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### Properties

Configure on which status alerts will be processed

### Thresholds

Configure the Thresholds that will determine the status of different disk space utilization

### Alerting Policy

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent

as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### Exceptions

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Disk Space Usage): High disk space usage on [XPLG\_DISK\_SPACE\_PATH]**  
XpoLog sends this alert when a high disk space issue is detected. [XPLG\_DISK\_SPACE\_PATH] = the storage device which ran out of space.  
**Common reasons / actions:** Not enough storage is allocated to XpoLog. It is very important to free space for XpoLog; otherwise, the software will stop working.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Disk Space Usage): Critical disk space usage on [XPLG\_DISK\_SPACE\_PATH]**  
XpoLog sends this alert when a very high disk space issue is detected and jeopardizes the system activity. [XPLG\_DISK\_SPACE\_PATH] = the storage device which ran out of space.  
**Common reasons / actions:** Not enough storage is allocated to XpoLog. It is very important to free space for XpoLog ; otherwise, the software will stop working.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Disk Space Usage): High disk space usage on [XPLG\_DISK\_SPACE\_PATH] resolved.**  
XpoLog sends this alert in case a storage issue is resolved. It is sent following a system alert notifying that the allocated storage is filled up. [XPLG\_DISK\_SPACE\_PATH] = the storage device that was alerted and is now resolved.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Disk Space Usage): High data storage usage on [XPLG\_DATA\_VOLUME\_NAME] resolved**  
XpoLog sends this alert in case a storage issue is resolved. It is sent following a system alert notifying that the allocated storage is filled up. [XPLG\_DATA\_VOLUME\_NAME] = the XpoLog storage that was alerted and is now resolved.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Disk Space Usage): Critical data storage usage on [XPLG\_DATA\_VOLUME\_NAME]**  
XpoLog sends this alert when XpoLog is about to fill its allocated storage limitation. [XPLG\_DATA\_VOLUME\_NAME] = the XpoLog storage that ran out of space.  
**Common reasons / actions:** Not enough storage is allocated to XpoLog. It is very important to free space / allocate more storage to XpoLog; otherwise, the software will stop working when it reaches this limitation. Allocation is done in **Collection Policies** under XpoLog>Settings>Log Collection Policies.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Disk Space Usage): High storage usage on [XPLG\_DISK\_SPACE\_PATH] resolved**  
XpoLog sends this alert in case a storage issue is resolved. It is sent following a system alert notifying that the allocated storage is filled up. [XPLG\_DISK\_SPACE\_PATH] = the storage device that was alerted and is now resolved.

### *To open the Disk Space Usage section of the XpoLog Center System Status console:*

- In the System Status console left navigation pane, click **Disk Space Usage**.  
The Disk Space Usage section of the System Status console is displayed.

## Storage Response Time

The Storage Response Time section presents the time that it takes XpoLog to reach out to its allocated storage devices.

Administration Section Options (presented on 'edit'):

### General

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### Properties

Configure on which status alerts will be processed

### Thresholds

Configure the Thresholds that will determine the status of different response times of the used storage(s)

### Alerting Policy

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### Exceptions

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Storage Response Time): slow load time of index status of log [XPLG\_OBJECT\_NAME] ([XPLG\_OBJECT\_ID])**  
XpoLog sends this alert when the loading time of an index status is taking longer than expected. You can see in the alert more details about the expected and actual time. [XPLG\_OBJECT\_NAME] = log name; [XPLG\_OBJECT\_ID] = log ID  
**Common reasons / actions:** slowness of the XpoLog storage.

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Storage Response Time): slow load time of log [XPLG\_OBJECT\_NAME] ([XPLG\_OBJECT\_ID])**  
XpoLog sends this alert when the loading time of a log is taking longer than expected. You can see in the alert more details about the expected and actual time. [XPLG\_OBJECT\_NAME] = log name; [XPLG\_OBJECT\_ID] = log ID  
**Common reasons / actions:** slowness of the XpoLog storage.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Storage Response Time): slow load time of Analytics result of log [XPLG\_OBJECT\_NAME] ([XPLG\_OBJECT\_ID])**  
XpoLog sends this alert when the loading time of the Analytics results is taking longer than expected. You can see in the alert more details about the expected and actual time. [XPLG\_OBJECT\_NAME] = log name; [XPLG\_OBJECT\_ID] = log ID  
**Common reasons / actions:** slowness of the XpoLog storage.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Storage Response Time): Slow response time on [XPLG\_DISK\_SPACE\_PATH]**  
XpoLog sends this alert when it encounters a slow response time from a storage device. [XPLG\_DISK\_SPACE\_PATH] = the storage device to/from which XpoLog encounters slowness.  
**Common reasons / actions:** load on the storage / XpoLog machine, slow connectivity to the storage.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Storage Response Time): Slow response time on [XPLG\_DISK\_SPACE\_PATH] resolved**  
XpoLog sends this alert when slowness to a storage device is resolved. It is sent following a system alert notifying of slowness. [XPLG\_DISK\_SPACE\_PATH] = the storage device to/from which XpoLog encounters slowness.

### **To open the Storage Response Time section of the XpoLog Center System Status console:**

- In the System Status console left navigation pane, click **Storage Response Time**.  
The Storage Response Time section of the System Status console is displayed

## **Network**

The Network section presents general information on the remote data source with which XpoLog interacts, and in addition data sources which cannot be reached or have slow connectivity, which may impact the system.

Administration Section Options (presented on 'edit'):

### **General**

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### **Properties**

Configure on which status alerts will be processed

### **Thresholds**

Configure the Thresholds that will determine the status of different connectivity time to remote sources

### **Alerting Policy**

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### **Exceptions**

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Network): Connection problem between [XPLG\_MACHINE\_NAME\_UID] and [XPLG\_HOST]**  
XpoLog sends this alert when it is unable to connect to a remote machine. [XPLG\_MACHINE\_NAME\_UID] = the XpoLog instance which tried to establish a connection. [XPLG\_HOST] = the remote machine which XpoLog fails to connect to.  
**Common reasons / actions:** Remote machine is not active, network problem, security constraints which block the connection.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Network): Connection Problem between [XPLG\_MACHINE\_NAME\_UID] and [XPLG\_HOST] resolved**  
XpoLog sends this alert when a connection problem between XpoLog and a remote machine is resolved. It is sent following a system alert notifying of a connectivity failure.  
[XPLG\_MACHINE\_NAME\_UID] = the XpoLog instance which tried to establish a connection. [XPLG\_HOST] = the remote machine which XpoLog fails to connect to.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Network): Remote XpoLog connection problem to [XPLG\_HOST]**  
XpoLog sends this alert when there is a connectivity problem to a remote XpoLog instance. [XPLG\_HOST] = the remote XpoLog to which the centralized XpoLog is unable to connect.  
**Common reasons / actions:** Remote XpoLog is down, FW constraints which block the connection, incompatible ports usage when trying to connect to a remote XpoLog, and usage of username/password in case the remote XpoLog is with security activated.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Network): Remote XpoLog connection problem to [XPLG\_HOST] resolved**  
XpoLog sends this alert when a connection problem between XpoLog and a remote XpoLog is resolved. It is sent following a system alert notifying of the connectivity failure. [XPLG\_HOST] = the remote XpoLog to which the centralized XpoLog is unable to connect.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Network): SSH connection problem to [XPLG\_HOST]**  
XpoLog sends this alert when there is a connectivity problem over SSH to a remote machine. [XPLG\_HOST] = the remote machine which the XpoLog fails to connect to over SSH.  
**Common reasons / actions:** Connectivity credentials are not valid, remote machine is down, FW constraints that block the connection,

incompatible ports usage when trying to connect to a remote machine over SSH. It is recommended to open an SSH terminal directly from the XpoLog machine to the remote machine using the exact same details, and then verify connectivity. It is also recommended to try configuring the SSH account to use SCP instead of the default SFTP protocol (under Tools > Address Book, edit the SSH account, and set SCP in the advanced section).

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Network): SSH connection problem to [XPLG\_HOST] resolved**  
XpoLog sends this alert when a connection problem between XpoLog to a remote machine over SSH is resolved. It is sent following a system alert notifying of the connectivity failure. [XPLG\_HOST] = the remote machine which XpoLog was unable to connect to over SSH.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Network): Windows Network connection problem to [XPLG\_HOST]**  
XpoLog sends this alert when there is a connectivity problem to a remote Windows machine. [XPLG\_HOST] = the remote Windows machine which the XpoLog fails to connect to.  
**Common reasons / actions:** Connectivity credentials are not valid, remote machine is down, FW constraints that block the connection. It is recommended to save a service account on the XpoLog service in the Windows Service console, with the required permissions to connect to and read the logs from a remote machine and in addition, to log in to the XpoLog machine using the same user which is used to run the XpoLog service and open a Windows files explorer to the remote location to verify connectivity.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (Network): Windows Network connection problem to [XPLG\_HOST] resolved**  
XpoLog sends this alert when a connection problem between XpoLog and a remote Windows machine is resolved. It is sent following a system alert notifying of the connectivity failure. [XPLG\_HOST] = the remote Windows machine which XpoLog was unable to connect to.

#### **To open the Network section of the XpoLog Center System Status console:**

- In the System Status console left navigation pane, click **Network**.  
The Network section of the System Status console is displayed.

## Configuration

The Configuration section presents detailed information on all the configuration that XpoLog manages and whether there are issues to be addressed.

Administration Section Options (presented on 'edit'):

### **General**

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### **Properties**

Configure the system configuration backup parameters

### **Alerting Policy**

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### **Exceptions**

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (Configuration): Failed to collect data from [XPLG\_COLLECTION\_INFO]**  
XpoLog sends this alert when it fails to collect data from a log. [XPLG\_COLLECTION\_INFO] = information about the collector that failed.  
**Common reasons / actions:** Connectivity problem to the remote server, source file(s) does not exist.

#### **To open the Configuration section of the XpoLog Center System Status console:**

- In the System Status console left navigation pane, click **Configuration**.  
The Configuration section of the System Status console is displayed

## System Information

The System Information section presents general information on the XpoLog installation, versions, license, hardware, and allocated resources.

Administration Section Options (presented on 'edit'):

### General

Configure if this section is enabled/disabled, whether alerts should be added and execution interval to calculated results

### Properties

N/A

### Alerting Policy

Configure whether Email alerts and/or SNMP Traps should be sent and after an alert is sent, when status changes if a positive alert should be sent as well. By default alerts are sent to the system administrator which can be customized in this section to specific recipient(s)

### Exceptions

Presents exceptions that are marked on specific alerts, if such exists

Section Alerts:

- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (System Information): Conflict between installation and configuration versions**  
XpoLog sends this alert when the installation version of XpoLog is different than the configuration version, as this may cause issues with the software.  
**Common reasons / actions:** Not all nodes in XpoLog cluster were updated; a configuration migration to a different XpoLog deployment.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (System Information): Conflict between installation and configuration versions resolved**  
XpoLog sends this alert in case a version conflict is resolved. It is sent following a system alert notifying of a version conflict.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (System Information): Current Java version is not optimal**  
This alert is sent in case the JAVA version is earlier than JAVA 1.7, which is the recommended version. Features that do not work on versions earlier than JAVA 1.7 are: Hadoop HDFS Support, Disk space monitoring, and some performance optimizations which are available only with JAVA 1.7.  
**Common reasons / actions:** Current XpoLog version uses JAVA 1.5 or JAVA 1.6. In this case, contact XpoLog support team to update to JAVA 1.7.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (System Information): XpoLog Center processor node has changed to [XPLG\_MACHINE\_NAME]**  
XpoLog sends this alert when the processor node has been changed from the defined one to [XPLG\_MACHINE\_NAME]. [XPLG\_MACHINE\_NAME] = the new host which now manages as the processor node.  
**Common reasons / actions:** Processor node is down or has lost connectivity to the allocated storage. Check the processor node to ensure it is up and running and connected to the storage.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] Positive System Alert (System Information): XpoLog Center processor node has changed back to [XPLG\_MACHINE\_NAME]**  
XpoLog sends this alert when the processor node has been recovered and is now managing back as the processor node. This alert is sent following an alert that notified that the processor node is not functioning as the processor.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (System Information): Current limit of open files is too low**  
XpoLog sends this alert on Linux installations only where the number of allowed open files is too low. This limitation is critical to XpoLog functionality and should be changed immediately.  
**Common reasons / actions:** [Post Installation Recommendations](#)
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (License): Allowed data volume exceeded**  
XpoLog sends this alert when it reaches the licensed volume limitation.  
**Common reasons / actions:** XpoLog should be able to process more data that the license enables. Contact XpoLog support to expand your license.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (License): XpoLog Center license will expire in [XPLG\_DAYS] days**  
XpoLog sends this alert to notify that the license is about to expire. [XPLG\_DAYS] = days left until the software will be deactivated.  
**Common reasons / actions:** XpoLog license should be updated. Contact XpoLog support to extend your license.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (License): XpoLog Center license is not valid**  
XpoLog license is not valid and it is not possible to use the software. Contact XpoLog support to renew/activate your updated license.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (License): Allowed number of logs was reached**  
XpoLog sends this alert when it reaches the maximum number of allowed logs in your license. Contact XpoLog support to expand your license.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (License): Server key is invalid**  
XpoLog sends this alert when the server key which is used in the license is not valid. XpoLog stops working until this issue is resolved.  
**Common reasons / actions:** Contact XpoLog support to resolve the license issue.
- **XpoLog [XPLG\_MACHINE\_NAME\_FULL\_UID] System Alert (License): Server key is valid**  
XpoLog sends this alert in case a server key license issue is resolved. It is sent following a system alert notifying that the server key is not valid as a verification that XpoLog continues to run as usual.

**To open the System Information section of the XpoLog Center System Status console:**

- In the System Status console left navigation pane, click **System Information**.  
The System Information section of the System Status console is displayed

## System Alerts

The System Alerts section centralizes all the alerts that were sent by the System Status monitoring mechanism for the administrator's reference.

### ***To open the System Alerts section of the XpoLog Center System Status console:***

- In the System Status console left navigation pane, click **System Alerts**.  
The System Alerts section of the System Status console is displayed.

System Alerts Settings

#### **General**

Configure how long to keep alerts in the system and the default time frame when loading this section

#### **Alerting Policy**

Set system administrators email address and whether to send general system alerts by email and / or SNMP traps

#### **Exceptions**

Presents exceptions that are marked on specific alerts, if such exists

Note: In order to send **Email alerts** - email settings must be configured and validated. In order to send **SNMP traps** - SNMP system account must be configured and validated.